



PCS Mobile Return Policy

Acceptance of Products

All orders shall be considered acceptable and without problems unless PCS Mobile is notified in writing within seven (7) calendar days of receipt of products. This includes any short shipments, incorrect products, damaged products or similar discrepancies. Once an order is received, products may only be returned with an authorization from PCS Mobile; at their sole discretion. Under no exception will returns be considered more than thirty (30) days after receipt. If approved for return, products will be subject to a 20% restocking fee.

Allowable Returns

The following items may be returned for an exchange or credit:

- Unopened items purchased from PCS Mobile (subject to a 20% restock fee).
- Product that is found to be inoperable when originally received.

Return Item Process

A Return Authorization is required for any items qualified to be returned. To request a Return Authorization, please submit the following information via e-mail to sales@pcsmobile.com:

Name
Address
Order Number
Date product was received
Reason for return authorization request

Return Items Time Limit

Items authorized for return must ship within 10 business days to receive appropriate credit.

Return Item Location

Please return items to the following address:

PCS Mobile
1200 West Mississippi Ave
Denver, CO 80223

Shipping for Returns

- Return shipping fees for malfunctioning products will be provided by PCS Mobile.
- Return shipping fees, for any other reason, will be the responsibility of the client.

Credit for Returns

If a return is authorized and a refund granted, an appropriate credit will be applied to the credit card used for the original purchase.



In-Store Returns

If you live in near the Denver or Phoenix metro areas, we encourage authorized returns be made to one of the following locations:

1200 West Mississippi Ave
Denver, CO 80223

3638 East Southern Ave
Phoenix, AZ 85040

Return Shipping Packing

All items authorized for return should be packed in the original packaging.